

Bookings and Cancellation Policy for 20 Middle Street , Galle Fort, and Habaraduwa House.

➤ Confirmation of Bookings

To confirm your reservation for your client, we require written notice, either in the form of a Booking Voucher or an email.

A deposit of 50% of the total booking value is required upon confirmation, with the balance to be paid not less than 30 days prior to arrival date.

Until such time as the deposit has been received, the booking is not a confirmed reservation.

All villas have a minimum 5 nights stay policy.

Shorter stays may be arranged, subject to agreement by the owner of the villa.

A maximum number of 8 people may stay in the villa. If your party exceeds that number, the owner/manager has the right to refuse entry and any payment(s) will be forfeited.

➤ Cancellation Policy

All cancellations must be advised in writing and will take effect the day it is received by Villas in Galle.

Any cancellation submitted 60 days or more prior to date of arrival, there will be no cancellation fee.

Any cancellation submitted between 59 and 15 days prior to date of arrival, we will charge 25% of the total value of the booking.

Any cancellation submitted less than 14 days prior to date of arrival, we will charge 50% of the total value of the booking.

“No shows” and stays that are cut short will incur a 100% cancellation fee on the total value of the booking.

➤ Terms of Use

By entering into a rental agreement, you agree to the following terms:-

1. You will not sub-let the property.
2. You will not use the villa other than as a private holiday home.
3. You will not damage the property, the furniture or effects, or make any changes or alterations.
4. You will not behave in a manner that could be an embarrassment to the owner, others sharing the property or neighbours.
5. You will allow any representative of the owner/manager to enter the premises with prior notice.
6. You will not smoke inside any of the rooms.

➤ Insurance

You are required to ensure that every member of your party is fully covered with travel insurance, including loss and damage to personal effects.

By making a booking, it is understood that you have read and agreed to all the terms and conditions, as set out above.